

[These Messaging Terms & Conditions are provided to CUSI utility customers for their convenience and will be the default Messaging Terms & Condition. Each utility customer should have their own legal counsel review and approve these Messaging Terms & Conditions]

Messaging Terms & Conditions

These Messaging Terms & Conditions (“T&Cs”) apply when you sign up for one or more text message programs by submitting your telephone number and agreeing to receive text messages from or on behalf of your utility provider(collectively “we,” “us”).

By opting in to a text message program, you expressly consent to receive automated and personalized text messages regarding your services and account (SMS, MMS, and RCS) from us, which may utilize an automated system, an automatic telephone dialing system, and / or other software, systems, and machines. Further, your express consent applies regardless of any state or federal time of day restrictions and/or the presence of your telephone number on any state or federal Do Not Call list/registry. Consent to receive automated marketing text messages is not a condition of any purchase. Msg & Data rates may apply.

Programs

By opting in to our text message program you agree to receive messages from our provider Twilio in connection with notifications about your account, which may include billing messages, and customer care messages regarding our services. Text message frequency will vary.

Cancellation and Assistance

If at any time you would like to unsubscribe from text messages you may reply "STOP" to the communication. You may receive an additional text message confirming your decision to opt out. If at any time you need assistance with the text message reply "HELP" to the communication, or by contacting us by telephone or email at:

Telephone: 800-240-1420

Email: techsupport@cusi.com